

E.H. PICKLEBALL CLUB

Membership FAQ

Monday, August 10, 2026

A Place For All

Show Up · Connect · Take Care of Each Other



SIGNING UP

How do I sign up?

Everything runs through Court Reserve. We are listed as East Hartford Racquet Club — search that, not the pickleball name, or nothing comes up.

I searched "E.H. Pickleball Club" and got nothing.

That is the most common snag we hear. Search East Hartford Racquet Club instead. Same building, same courts, that is just how the listing reads.

I do not have a Court Reserve account.

That is step one and it takes a few minutes. Call 860-917-4251 or email easthartfordpickleballclub@gmail.com and we will set it up with you.

When can I sign up?

Two memberships open Saturday, August 15 — Legacy Member at \$59.99 for people who play a lot, and Single Partial at \$29.99 for people who do not. The other five go on sale when the 50 Legacy sell out, or Saturday, August 29 — whichever comes first.

Why only those two on August 15?

Because those are the two ends of how people actually play, and neither one should have to wait. If you are here four times a week, Legacy is built for you. If you are here on Sundays, Single Partial is. Everything in between opens a couple of weeks later.

When does my membership actually start?

Monday, September 1, no matter when you enroll. That is also when billing begins.

Will my rate go up later?

No. Whatever rate you join at is your rate for as long as you stay a member. That applies to every membership, not just the ones with a deadline on them. When the card changes, it changes for new members.

Am I charged anything for August?

No. Sign up on August 15 and your first charge is September 1, whichever membership you take.

LEGACY MEMBER

What is it?

\$59.99 a month for unlimited play — one two-hour open play session a day. That price is locked for as long as your membership stays active.

Can I pay for the year up front?

Yes, and you get a month free if you do: \$659.89 for twelve months instead of \$719.88 paid monthly. With the 10% service discount that comes to \$593.90.

Is the free month on the monthly plan too?

No. The free month comes with the annual payment only. Monthly is \$59.99 a month, charged from September 1.

Why does Legacy only get one month free on annual when everything else gets two?

Because the monthly rate is already the discount. Legacy is ten dollars a month below Single Unlimited and locked for as long as you stay — the annual payment adds a month on top of that rather than doubling up.

So is annual worth it?

If you are confident you are staying, yes — it saves \$59.99, and it is still less than the \$700 annual price of Single Unlimited for the same access. If you would rather keep the flexibility, monthly at \$59.99 locks the same rate.

Who can get one?

Anyone. No roster, no history, nothing to prove.

How many are there?

Fifty. When they are gone, they are gone.

When does it close?

At 50 sold, or Tuesday, September 15 — whichever comes first.

Is the price really locked?

Yes, for as long as the membership stays active without a break. When rates rise, yours does not — and that is true of every membership here, not only Legacy. Whatever rate you join at is your rate for as long as you stay.

Can my spouse and I share one?

No. Legacy is one person per membership, so two adults means two memberships at \$59.99 each. That is \$119.98 a month, and it still comes in under Team of Two Unlimited at \$124.99 — with the rate locked.

Why is it called Legacy if anyone can get it?

Because a legacy is not something you are handed for having been here. It is something you start. The fifty people who take one are the group this club gets built around.

What if I miss it?

The full rate card. Single Unlimited is \$69.99 for the same access — ten dollars more every month, and that becomes your locked rate. The lock is the same either way. What closes on September 15 is the chance to lock in at \$59.99.

Should I get one?

Only if you play a lot. Legacy is unlimited access, so it earns its price at eight sessions a month and beats everything else above that. If you play once a week, take Single Partial at \$29.99 instead — it opens the same day and its price locks too. We will tell you that at the desk rather than sell you something you will not use.

SINGLE PARTIAL — THE \$29.99 RATE

What is Single Partial?

\$29.99 a month for four plays a month. One play is one two-hour open play session. Extra sessions beyond the four are \$7.50 each, so you are never locked out.

When can I get it?

It opens Saturday, August 15, the same day as Legacy.

Is \$29.99 going to change?

Yes. It goes to \$39.99 when 75 people have taken it, or on September 15 — whichever comes first.

If I join before September 15, do I get raised to \$39.99?

No. Your \$29.99 locks for as long as your membership stays active — the same way Legacy locks. The increase only applies to people who join after September 15.

Is Single Partial capped like Legacy?

Yes, at a different number. Legacy is 50. The \$29.99 Single Partial rate is the first 75 people. After 75, Single Partial is still available — it just costs \$39.99.

What about the annual price?

\$300 before September 15, \$400 after. Ten times monthly either way, so two months free.

Does the 10% discount apply?

Yes. That makes it \$26.99 before September 15, \$35.99 after.

Why is it going up at all?

\$39.99 is the standing price. \$29.99 is a founding rate for people who commit early, the same as Legacy is at the other end. Both close September 15 for the same reason — they are for the group that starts this, not a permanent sale.

Do the other Partial memberships go up too?

No. Team of Two Partial stays \$52.99 and Family Partial stays \$64.99. Only Single Partial changes.

What if I pick wrong — can I move from Single Partial up to Legacy?

Yes, any time while both are open. But your \$29.99 does not come with you, and it does not come back. You would be trading a locked \$29.99 for a locked \$59.99, and it uses one of the 50.

So should I take Partial now and upgrade later if I start playing more?

No, and we would rather say so plainly. Using Partial as a placeholder costs you the locked \$29.99 the moment you switch. Take the one that matches how you actually play. If you are between the two, ask us before you buy rather than after.

WHAT OPENS LATER

What is not on sale on August 15?

Single Unlimited, both Team of Two memberships, and both Family memberships.

When do those open?

When the 50 Legacy memberships sell out, or Saturday, August 29 — whichever comes first.

What will they cost?

	Monthly	Annual
Single Unlimited	\$69.99	\$700
Team of Two Partial	\$52.99	\$530
Team of Two Unlimited	\$124.99	\$1,250
Family Partial	\$64.99	\$650
Family Unlimited	\$159.99	\$1,600

Annual is ten times monthly on all of them, so two months free.

Do any of those prices change on September 15?

No. Only Single Partial changes. Everything in the table above holds.

I want a Family membership. Should I buy something now?

No — wait. Neither of the two memberships opening August 15 covers children, and neither locks anything useful for you. Family opens in a couple of weeks at \$64.99 partial or \$159.99 unlimited, and neither price is going up.

Family partial or family unlimited?

Partial is four plays a month per adult, so eight between the two of you, and the children's programming is included either way. If the adults are on court more than about twice a week each, unlimited is the cheaper membership. Below that, partial and the occasional \$7.50 session comes out ahead.

CHOOSING BETWEEN PARTIAL AND UNLIMITED

What is the actual difference?

Partial is four plays a month, per adult. Unlimited is one two-hour session a day, per adult. One play means one two-hour open play session.

What happens if I go over on Partial?

Nothing bad — extra sessions are \$7.50 each. You are never locked out, you just pay as you go.

So which one is cheaper for me?

Do the arithmetic on how you actually play, not how you hope to.

At \$29.99 — before September 15:

Sessions per month	Single Partial costs	Better choice
4 or fewer	\$29.99	Single Partial
8	\$59.99	Ties with Legacy
9	\$67.49	Legacy at \$59.99
10 or more	\$74.99+	Unlimited at \$69.99

At \$39.99 — after September 15:

Sessions per month	Single Partial costs	Better choice
4 or fewer	\$39.99	Single Partial
7	\$62.49	Single Partial
8	\$69.99	Ties with Single Unlimited
9 or more	\$77.49+	Unlimited at \$69.99

The short version: at \$29.99, Partial holds up to nine sessions a month. At \$39.99 it holds to eight. Either way, if you are here more than twice a week, Unlimited is the cheaper membership.

I am not a member at all — is it worth joining?

Drop-in is \$15. Single Partial at \$29.99 pays for itself in two visits a month, at \$39.99 in under three. Legacy pays for itself in four.

HOUSEHOLDS AND CHILDREN

What counts as a Family membership?

Two adults and up to three children. It comes in both partial and unlimited.

What do the children get?

Junior programming, family court time, and discounts on junior programs.

Can my kids play in the evening sessions?

No. Evenings are adult skill-banded play. Mornings are open to everyone.

Two adults — should we take Team of Two or two singles?

Depends how much you play, and it is worth being careful here.

If you both play a lot: two Legacy memberships at \$119.98 beat Team of Two Unlimited at \$124.99, and they lock. Take Legacy.

If you both play a little: wait for Team of Two Partial at \$52.99. Two Single Partials would be \$59.98, so Team of Two is about seven dollars cheaper every month — and since Team of Two Partial is not changing price, there is nothing to lock in by rushing.

If one of you plays a lot and the other does not: one Legacy and one Single Partial, \$89.98, and both rates lock.

Do the plays get shared or is it per person?

Per adult. Team of Two Partial and Family Partial are four plays each, eight total between the two adults. On the unlimited memberships it is one session a day each, not one shared between you.

THE 10% DISCOUNT

Who qualifies?

First responders, teachers, and veterans.

What do I need to show?

Nothing. Honor system. We would rather trust you than paperwork you.

Does it work on Legacy?

Yes. It stacks, which brings Legacy to \$53.99 a month.

Does it work on annual?

Yes — 10% comes off the annual price too.

What does it look like on each membership?

	Monthly	With 10%
Legacy Member	\$59.99	\$53.99
Single Partial — before Sept 15	\$29.99	\$26.99
Single Partial — after Sept 15	\$39.99	\$35.99
Single Unlimited	\$69.99	\$62.99
Team of Two Partial	\$52.99	\$47.69
Team of Two Unlimited	\$124.99	\$112.49
Family Partial	\$64.99	\$58.49
Family Unlimited	\$159.99	\$143.99

GUESTS

Can I bring someone?

Yes. Every membership includes six guest passes a month. Legacy includes unlimited passes.

What does a guest cost?

Their first visit in a calendar year is free. After that it is \$15.

My friend already came as someone else's guest — do they still get a free one with me?

No. The free visit is once per guest per calendar year, club-wide, no matter who brings them. It resets in January.

Do unused passes roll over?

No. Everyone resets on the 1st.

Do I have to be there?

Yes — you need to be on court with your guest.

What if someone just walks in on their own?

\$15, and it does not use up their free annual visit or draw down anyone's passes.

CAPS AND THE WAITING LIST

What are the actual numbers?

Four of them, and you should be able to check our work:

Cap	Number
Playing adults, total	220
Of those, Unlimited memberships	66
Legacy memberships	50
Single Partial at \$29.99	first 75

So how much of the club is spoken for in the first month?

125 of the 220 adult spots, if both founding rates fill — 50 Legacy and 75 Single Partial. That is more than half the club, gone in four weeks, at rates that never rise. It leaves 95 adult spots and 16 Unlimited memberships for everything else.

Why cap it at all?

Four courts hold a certain number of people before a session stops being fun. You know the evening we are trying to avoid — you drive over, put your paddle in the rack, and play two games in ninety minutes because thirty people are waiting ahead of you. We would rather cap the club than sell you that.

Is this a sales tactic?

No. We are not going to quietly raise the cap when the money looks good — and if it were a tactic, we would not have published all four numbers.

Why only 50 Legacy and not all 66 Unlimited?

We held 16 back so there is still Unlimited availability for couples and families once those memberships open. If Legacy could take all 66, the household memberships could sell out before anyone had seen the price.

What happens when a cap is reached?

That membership stops being sold and new people join a waiting list. Spots open when someone leaves.

Do children count toward the 220?

No. Children on a Family membership do not count.

Will the courts actually be playable at 220?

Yes — we ran that arithmetic before setting it. The morning and evening blocks hold roughly 2,900 player-sessions a month across four courts, and at full membership that runs a little over half.

PLAYING

When is open play?

Mornings 9 to 11, every day. Evenings 5 to 9, every day.

Do I need a rating?

Not for mornings — those are recreational, all levels, four courts running from easygoing to competitive. Evenings are skill-banded by DUPR.

I have never played. Where do I start?

Mornings, court one. Say so when you walk in and someone will get you going.

I do not know my level.

Ask us. We would rather place you well than have you guess.

Do I have to book, or can I just show up?

Book through Court Reserve so we know to expect you.

Is open play included in my membership?

Yes, within your plan. Beyond your plan it is \$7.50. Non-members pay \$15.

STILL HAVE A QUESTION?

Ask. Call 860-917-4251, email easthartfordpickleballclub@gmail.com, or find Taylor on the floor — he is out there, not behind a desk.

If it is about which membership fits how you play, that is the one we most want you to ask before you buy rather than after. It takes a minute, and we will tell you straight — including when the answer is the cheaper one.

151 Roberts Street, East Hartford, CT 06108.

Gratefully,

Taylor Heal

E.H. Pickleball Club

Operations Director and Head Pickleball Professional

IPTPA/PPR/RPO Certified Teaching Professional